# BUILDING HIGH PERFORMING TEAMS PROGRAMS FOR TEAMS





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# **General Info**

### **SCOPE of the Program**

The program is designed to create an environment where teams can perform at their best. It focuses on fostering collaboration, effective communication, and the ability to give and receive constructive feedback. By addressing critical areas such as handling disagreements, building trust, and enhancing accountability, the program equips teams with the skills and mindset needed to thrive. Through a blend of tailored workshops, assessments, and coaching, it empowers teams to align their efforts, overcome challenges, and maximize their collective potential.

### Suitable for - TEAMS

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A team is a group of individuals who work together toward a shared goal or purpose (i.e. Management Teams)

## There 3 invisible forces that make or break a team:

- get things done

The ability to measure, visualize and optimize all the 3 invisible forces is the key to creating high-performing, innovative and sustainable teams.

• **Psychological safety -** A shared belief held by members of a team that the team is safe for interpersonal risk-taking, learning and contributing • Motivational Drive - The desire to learn, contribute and

• **Cognitive Diversity -** The ability to see a situation from different perspectives

# **Learning Outcomes**

- Enhanced Collaboration: Teams learn to work together more effectively, leveraging their collective strengths and aligning efforts toward shared goals.
- Improved Communication Skills: Participants develop the ability to express ideas clearly, listen actively, and engage in productive dialogues, even in challenging situations.
- **Constructive Feedback Practices:** Teams gain skills to give and receive feedback in ways that foster growth, accountability, and trust.
- Conflict Resolution and Disagreement Management: Participants acquire strategies to navigate and resolve conflicts constructively, turning disagreements into opportunities for innovation and synergy.
- Building Psychological Safety: Teams establish a foundation of trust where members feel safe to take interpersonal risks, contribute ideas, and voice concerns.

• Fostering Accountability and Trust: Teams learn to hold themselves and others accountable in a way that strengthens mutual respect and drives performance. • Leveraging Cognitive Diversity: Participants gain insights into how to utilize different perspectives and thinking styles to enhance decision-making and problem-solving. • Alignment on Purpose and Goals: Teams co-create action plans that align with organizational objectives, enabling faster and more sustainable achievement of targets. • **Resilience and Growth Mindset**: Individuals and teams are equipped to adapt to challenges, embrace change, and maintain focus on continuous improvement. • Increased Engagement and Motivation: Through tools like

Growth Zone<sup>™</sup> and Global DISC<sup>™</sup>, participants understand how to sustain personal and collective motivation, contributing to a thriving team environment.

# About Team Coaching

### Team Coaching is

A comprehensive and systemic approach to support a team to maximize their collective talent and resources to effectively accomplish the work of the team." (Carr and Petters, 2013 p. 81).

It is one of the fastest growing disciplines in the coaching profession and is becoming increasingly important in organizations, including private corporations, government agencies and non-profits.

Empowers teams to work toward continued high performance and ongoing development, requiring innovation, flexibility, adaptability and goal alignment – all traits that coaching helps support.





# **High-Performing Team Coaching**



Focusing on co-creating an action plan to align vision, culture and behaviours that allow the team to turn their differences into synergy and achieve their goals faster and more efficiently.

# **BUILDING HIGH PERFORMING TEAMS OPTIONS TO COLLABORATE**

- Growth Zone 1.0 Diagnostic Assessment for Teams page 8
- Building High Performing Teams The workshop page 9
- Building High Performing Teams The Fast Track page 10
- Building High Performing Teams The Full Experience page 11
- Packages and Fees page 13

# The Growth 1.0<sup>™</sup> - For Teams **Diagnostic Assessment**

### **Overview**

We measure the 2 out of the 3 invisible forces of high performing teams. How **motivated** and **psychologically safe** your team feels. These factors determine whether the organization is growing or declining.

We identify where your team stands among the:

- Comfort Zone
- Anxiety Zone
- Apathy Zone
- Growth Zone

We create a space for meaningful conversations to uncover opportunities for team growth. Awareness precedes change, and this step is where we collectively build that awareness as a team and decide on the next steps forward.

### Included

### Add on this program:



**Available for - TEAMS** 

**Duration - 4-6 hours** 

• **Growth Zone™** team assessment • 4-6 hour debrief meeting with the team • Co-Create with the team the next steps for growth

• Follow up 90-min meeting with the team



# **Building High Performing Teams The Workshop**

### **Overview**

We explain the fundamentals of high performing teams and what makes great teams, great. We assess the teams level with the Growth 1.0 and we measure how <u>motivated</u> and <u>psychologically</u> <u>safe</u> your team feel as it determines if the organization is growing or declining. We co design next steps and we meet again to reassess and evaluate the results of the work team made during 3 months.

### Included

- **Growth Zone™** team assessment (in the beginning)
- 4-hour Growth Zone debrief session with the Team
- Full-day **workshop** on Building High Performing Teams and the 3 invisible forces
- **Growth Quest™** for 3 months for the team to practice and grow

### Add on this program:



• Additional 2-hour team coaching sessions • Individual Leadership coaching sessions



# **Building High Performing Teams The Fast Track**

### **Overview**

We explain the fundamentals of high performing teams and what makes great teams, great. We assess the teams level with the Growth 1.0 and we measure how <u>motivated</u> and <u>psychologically</u> <u>safe</u> your team feel as it determines if the organization is growing or declining. We co design next steps and we meet once a month to ensure progress, awareness and learnings. We re re-assess after 3-4 months of collaborative work and evaluate the results.

### Included

- **Growth Zone™** team assessment (in the beginning)
- Full day **workshop** (up to 8 hours)
- **Growth Quest™** for 3 months for the team to practice and grow
- **3x Team coaching sessions** (during the program) 1 per month
- **Re-assessmen**t at the end of the program
- Closing & Next steps session after the re-assessment (90-min)

### Add on this program:



• Additional 2-hour team coaching sessions • Individual Leadership coaching sessions



# **Building High Performing Teams The Full Experience**

### **Suitable for Management Teams**

### **Overview**

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We work together to co-create your high performing team. Based on data we fully assess the team's stage of growth and we identify opportunities for growth. We we measure how motivated and psychologically safe your team members feel and the <u>cognitive diversity of your team</u> - all the 3 invisible forces to make or brake a team.

### **Duration** - 6-12 months



### Included

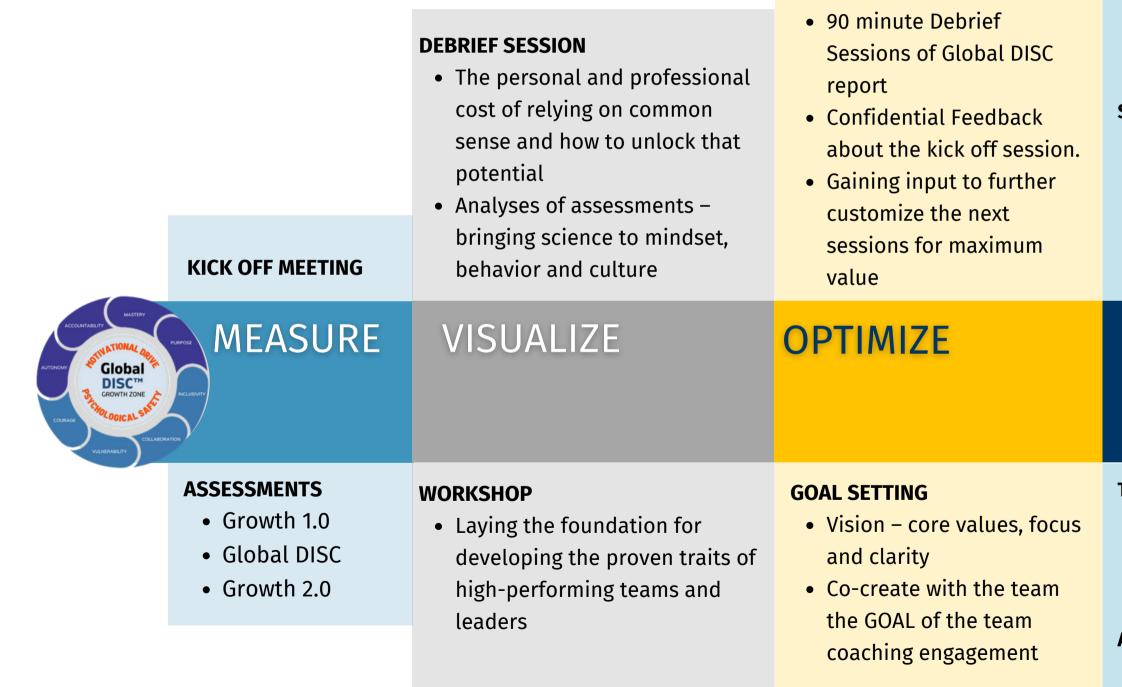
- **Growth Zone™ 2.0** team assessment (in the beginning & the end) Global DISC<sup>™</sup> individual assessments
- 1x Kick-off meeting
- Individual Coaching One 90-min debrief sessions of Global DISC<sup>™</sup> for each participant.
- The BHPT Full day workshop (up to 8 hours)
- **Team coaching sessions** during the program
- **Growth Quest™** for 3 months for the team to practice and grow • **Re-assessmen**t at the end of the program
- Closing & Next steps session after the re-assessment (90-min)

### Add on's

### Extend this program based on the needs of the team with:

- Additional 2-hour team coaching sessions • Individual Leadership coaching sessions

# **Building High Performing Teams** The Full Experience - Methodology



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### SESSION

**INDIVIDUAL COACHING** 

- Individual mindset how to lead yourself before managing others
- **Feedback** how to give and receive it so it gets results instead of resistance

### SESSION

- Group mindset -the power of habits. Is there an even better way of doing things?
- Brain fryer how to turn differences into synergy
- Code of conduct the non-negotiable principles of high-performing teams

### GROW



### **TEAM COACHING SESSIONS**

• Work with the team to maximize their collective talent and resources to effectively accomplish the work of the team

### **ASSESSMENT (LAST MEETING)**

- Analysis of progress and decision about next steps
- Growth Zone RE-Assessment Results

# Building High Performing Teams Packages & Fees

Included	Diagnostic Assessment	The Workshop	The Fast Track	The Full Experience
Duration	4 hours	2 days	3-4 months	6-12 Months
1x Kick-off meeting	-	-	-	YES
Growth Zone <sup>™</sup> team assessment (up to 10)	YES	YES	YES	YES
4-hour Growth Zone debrief session with the Team	YES	YES	YES	-
Building High Performing Teams - Full day workshop	-	YES	YES	YES
The Growth QUEST™ (self paced program for teams)	-	-	YES	YES
Global DISC <sup>™</sup> individual assessments (up to 10)	-	-	-	YES
Individual Coaching - 90-min personalized debrief sessions of Global DISC <sup>™</sup> for each participant.	-	-	-	YES
Team coaching sessions during the program	-	-	3	6
Re-assessment at the end of the program (Growth Zone™)	-	-	YES	YES
3h - Closing & Next steps session after the re-assessment	-	-	YES	YES

# Growth Zone 1.0<sup>TM</sup>

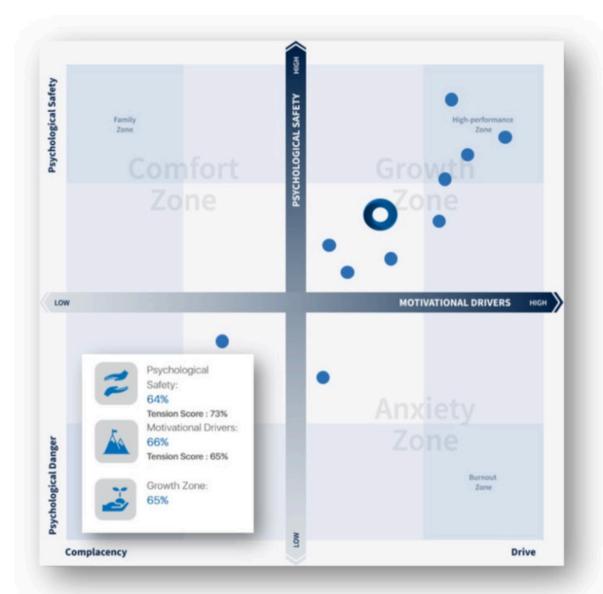
## **Diagnostic Solutions**

# Growth Zone 1.0

ICQ Global: ICQ Global is a multi award-winning people development organization helping clients make sense of why people think and behave so differently and how to turn their differences into synergy instead of painful liability.

The portfolio of these solutions has been used by Fortune 500 companies, national governments, European Parliament, universities and local businesses through a global network of licensed partners in 37 countries.

# Creating a visibly diverse group is relatively easy, turning it into a high-performing team is hard.



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Measure how <u>motivated</u> and <u>psychologically safe</u> your team feel as it determines if the organization is growing or declining.



# Growth **Zone 1.0**

### In which zone is your team?

- Comfort Zone?
- Apathy Zone?
- Anxiety Zone?
- or Growth Zone?

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### COMFORT ZONE

Safety

5

LOW

A team with high psychological safety but without a drive to succeed will feel safe and achieve at least some of their goals but will not reach their full potential. This team may be long lasting and they may even consider themselves a high performing team.

### APATHY ZONE

A team with neither psychological safety nor a drive to perform will be unhappy and reluctant to work.

This team will not achieve anything meaningful and may demonstrate a relatively high turnover of team members.

Complacency

Psych

If a team has low psychological safety but is highly driven, the result can often be high levels of anxiety.

These teams are often characterised by high turnover of team members, high burnout, high stress levels and conflict.

### **GROWTH ZONE**

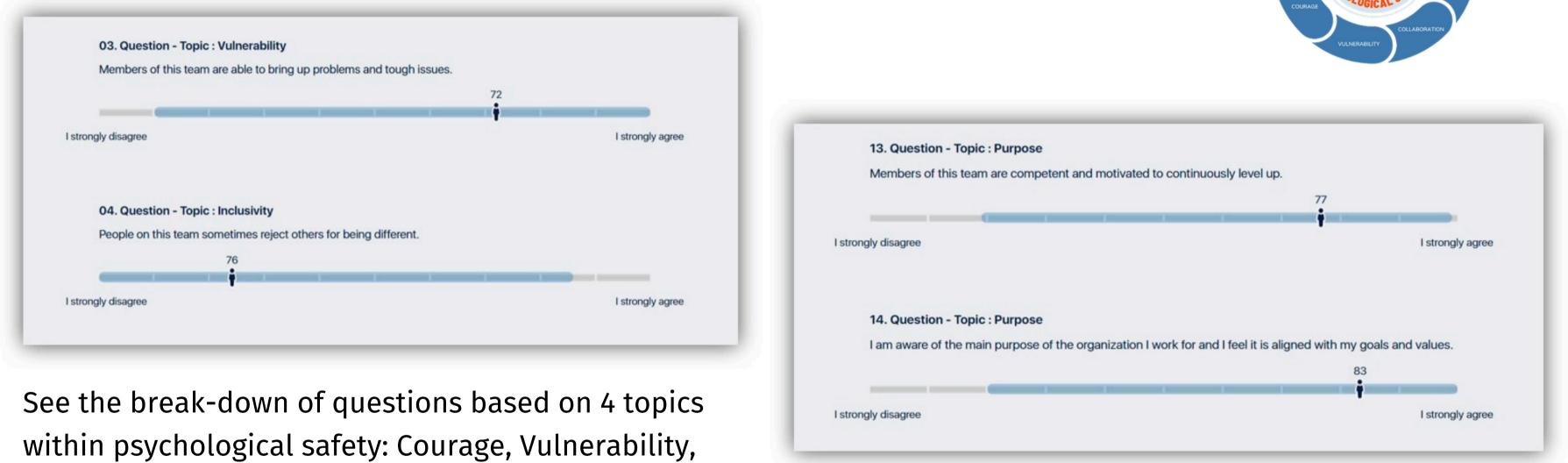
This team will deliver on their goals as they feel a great deal of psychological safety and demonstrate a strong drive to deliver results. Team members are empowered to innovate, experiment, learn from mistakes and will show typically low turnover of team members

### MOTIVATIONAL DRIVERS

### **ANXIETY ZONE**

Drive

### Find out where and how serious a problem is so we can help you find out what it is and how to address it.



Inclusivity, Collaboration

See the break-down of questions based on 4 topics within motivational drive: Accountability, Autonomy, Mastery, Purpose



# Growth Zone 2.0<sup>TM</sup> **Growth Zone 1.0 + Cognitive Diversity Diagnostic Solutions**

# We measure the 3 invisible forces of High Performing Teams





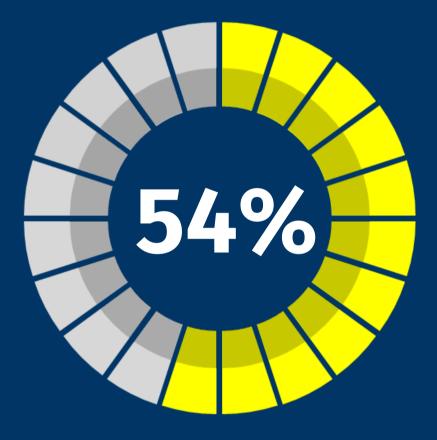
### **Psychological Safety**

60% tension score

Collaboration Inclusion **Motivational Drivers** 

51% Tension score

Mastery Purpose



### **Cognitive Diversity**

Assertive – Reflective communication Result-oriented – processoriented behaviour

- Cognitive diversity is the only layer of diversity that has proven benefit in terms of performance.
- The highest level of growth and performance happen in a psychologically safe, motivated and cognitively diverse environment.
- Measuring those 3 invisible forces reveal in which stage of growth an organization is.



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### CONFUSION

There is a wide range of perspectives and ideas however the lack of motivation and/or psychological safety prevents progress and

### GAME OVER

Team members lack motivation, ideas and psychological safety to learn, collaborate or innovate. Disengagement is high, performance is

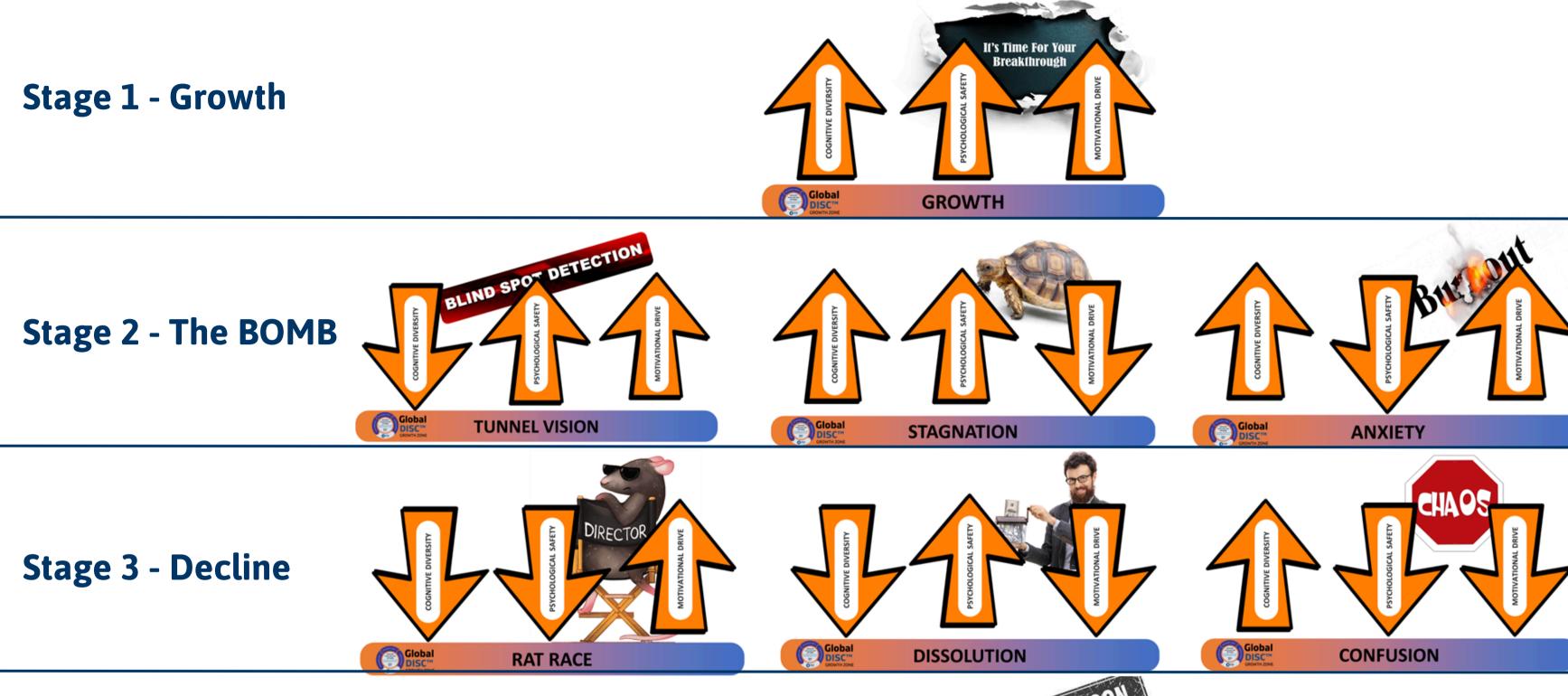
### **GROWTH 2.0**

A cognitively diverse, motivated and highperforming team delivers consistent results and innovation in a psychologically safe environment.

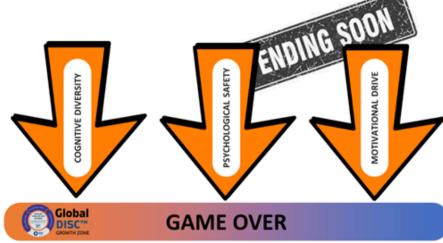
### GROWTH 1.0 (Psychological Safety & Motivational Drive)

### **TUNNEL VISION**

Team members might be visibly diverse, motivated, psychologically safe and well-performing although their similar way of thinking creates a big blind spot.



### **Stage 4 - Game Over**



# Global DISCTM

**Diagnostic Solutions** 



# Global DISC

The complete, 21st century blueprint of WHY people think and behave differently

Global DISC is an **ICF accredited**, multi award-winning profiling assessment and behavioral model explaining WHAT, HOW and WHY people act, feel and think so differently and how to turn those differences into synergy.

The assessment can be **done in less than 5 minutes** and it generates a 42 page report with a 40 minute online course built in using augmented reality technology.

**Global DISC shows the 3** layers of identity Of what is natural to you

Level 1 - WHAT What is your personality type and cultural orientation based on your preferences

Level 2 - HOW Based on the personal preferences how would you naturally communicate and behave

Level 3 - WHY right?

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Why do those communication styles and behaviors feel

Available for teams & individuals

# **Global DISC** About

- Global DISC removes the illusion of separation between personalities and cultures.
- It focuses on cultural intelligence, not international knowledge.
- It is not just a slightly different version of the standard DISC or international models, but the complete one that can deliver at least 3 x more value to you and your clients

Global DISC is a multi award-winning, ICF accredited, complete profiling tool that can provide at least 3 times more value than standard DISC and intercultural models. It is designed to reveal one's personality type, the 3 layers of their identity including the underlying values that drive their natural behavior and how they differ from those that determine what is normal and expected around them.

<u>The biggest cultural differences are the personal differences</u>. As personality determines who we want to behave and culture determines how we need to behave, psychometric assessments <u>without cultural intelligence can be misleading and polarising</u>.

As everything is relative, Global DISC can measure the mindset gap between individuals, individuals and teams or countries. It measures the only layer of diversity that has proven benefit in terms of performance, cognitive diversity and the blind spot of a team.

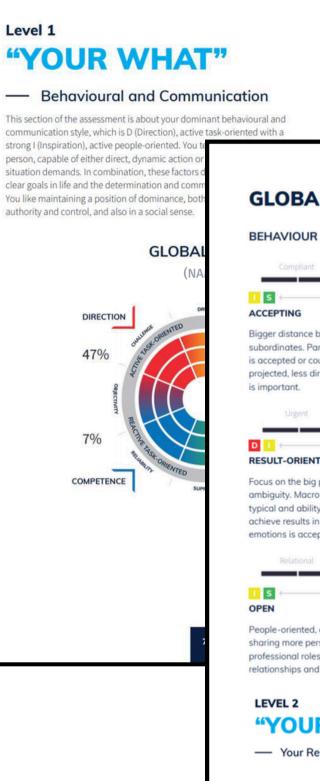
Once the assessment is done, the debrief is completed by a licensed partner, clients can have access to their Quest, an interactive, experiential, self-paced program based on their Global DISC result to expand their comfort zone, enhance behavioral flexibility and escape the personality trap most psychometric tests lead to without it.

Global DISC provides a common frame of reference and vocabulary across all personalities and cultures making the process as uncomplicated as possible instead of overwhelming participants with a selection of disconnected frameworks.

### **GLOBAL DISC REPORTS**

Global DISC measures individual preferences based on cultural orientation and personality type.

The assessment can be done in less than 5 minutes and it generates a 42 page report with a 40 minute online course built in using augmented reality technology.



### **GLOBAL DISC<sup>™</sup> DIMENSIONS**

Compliant	Respectfu
TIME	

Bigger distance between bosses and subordinates. Parental management style is accepted or counter-dependence is projected, less direct criticism. Group interest

Urgent	Enterprising	Level-head
-ORIENTED	þ	

Focus on the big picture, ability to deal with ambiguity. Macro-management is more typical and ability to deal with risk in order to achieve results in the short run. Expressing emotions is acceptable.

Relational	Affiliative	Mediating
(		

People-oriented, agreeable communication, sharing more personal information, social and professional roles overlap. Rules depend on relationships and situation.

### **"YOUR HOW"**

Your Results at a Glance

CO Global 2021

People in active task-oriented region tend to embrace this culture's aggressive pace. They see the environment as ideal for achieving their goals and moving their careers forward. Their desire to win every encounter is based not only on what they believe is best for themselves, but for the organisation as well. In this way, their determination is likely to earn them the respect of colleagues, who may look to them for leadership.

### LEVEL 3 **"YOUR WHY"**

### The Underlying Values and Drivers

Factua		Direct	Rational	Indirect	Abstract
D C OBJECTIVE					SUBJECTIVE
communication reasonable. Th	n that is simpl is is because t	e, clear, info his style is fo	d are comfortable wi ormal, unemotional, ound in cultures (D, G cit language (Low Co	logical and C) that value	
EXPLICIT					
value getting to on solid reason	the point qui ing and logic.	ckly. You an Low-contex	her than abstract. Te e expected to build y kt cultures practice d tionships are less im	our arguments lirectness in their	
EQUALITY					

Equality means that people are expected and allowed to participate without regard to social or other forms of power or status differences. Formal language or excessive politeness are often unnecessary. Displaying technical expertise and questioning the thinking of others is normal. Skepticism and doubt are valued highly.

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CQ Global 2021

# Additional Solutions

Solutions based on Global DISC

**Solutions based on Global DISC** 

# **Utions** Sc **IDISC**

# **Global DISC Group Reports**

Measure the cognitive diversity of a team, the only layer of diversity that has proven benefit in terms of performance.

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### LEVEL 2 - "YOUR HOW" YOUR RESULTS AT A GLANCE

SPREAD: LOW COGNITIVE DIVERSITY INDEX: 22 %

### GLOBAL DISC<sup>™</sup> DIMENSIONS

### COMMUNICATION

### OBJECTIVE

Linear, logical, fact-based communication focusing on resolving the task, rather on relationship. Highly individualistic, decisive, dry communication.

### SUBJECTIVE

Spiral, more impulsive and implicit communication based on emotions focusing on relationship mainly. Group interest and harmony are important.

### ASSERTIVE

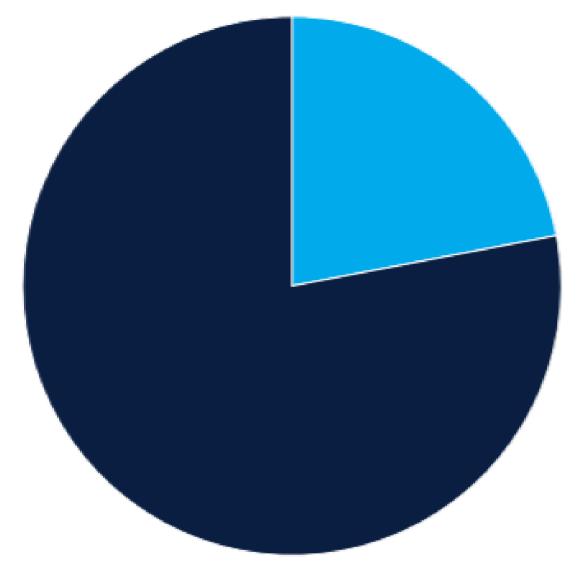
Conversation is as much about winning as exchanging information. While you respect people for who they are, your respect is earned by their achievement rather than their title.

### REFLECTIVE

Communication is about learning to see a situation from a different perspective, gaining more information and finding a better solution instead of wanting to be right. Social status and titles are important and respectable.

Low Diversity 0 - 40% Medium Diversity 41 - 70% High Diversity 71-100%

**Team Average** 





# **Global DISC Mindset GAP**

Measure the mindset gap between:

- between 2 individuals
- between 2 groups
- between Individual and over 50 countries
- between departments and any other groups

The bigger the mindset gap is, the greater the potential is for success or disaster. It depends on how much they understand themselves and others.

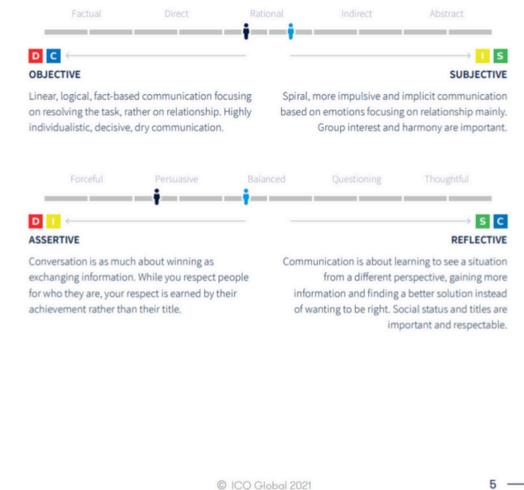
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### LEVEL 2 - "YOUR HOW" YOUR RESULTS AT A GLANCE

- Csaba Toth
- i Rob

### GLOBAL DISC<sup>™</sup> DIMENSIONS

### COMMUNICATION





# FAST-TEAMING PASSPORT powered by Global DISC

Virtual teams and gig economy project members need to be able to rapidly create trust and synergy to perform.

The Fast-teaming passport is prepared individually and shared collectively during an optional 4 hour training.

The goal is to reduce assumptions, misunderstandings and significantly improve communication, team work and psychological safety.

🧸 carrante i	WHEN I WORK I WOULD LOVE TO	WHEN I
Entrepreneur, author > British/Hungarian > English/Hungarian languages	<ul> <li>Get things done as soon as possible</li> <li>Get to know everyone in the team</li> <li>Understand the real impact and purpose of the project we are working on</li> </ul>	<ul> <li>When so microma</li> <li>People of next to r discussion</li> <li>When so not resp people?</li> <li>privacy</li> </ul>
<ul> <li>MA, MSc, EMBA</li> <li>15 years of experience</li> </ul>	WHEN I WORK I NEED	MY S
<ul> <li>PREFERRED COMMUNICATION</li> <li>E-mail</li> <li>9 am and 4 pm Q</li> <li>No weekends an Wednesday afte</li> <li>Direct, efficient:</li> </ul>	<ul> <li>To be alone sometimes to think and reflect</li> <li>Some time to open up to other members of the team</li> </ul>	) I ca ha de ) I DMP
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# Global DISC

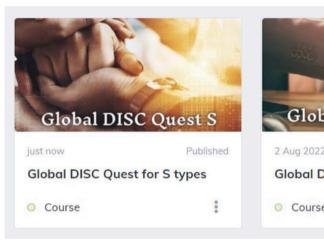
Information rarely leads to transformation, experience does. The secret is in the follow up so we have to get better at that.

Global DISC Quest is a 3 months interactive coaching platform based on the Global DISC result.

It is available online or as an app on smart phones. All the 21 missions in each of the 4 Quests are designed to push the participants out of their comfort zone just a little bit more to dramatically enhance their behavioural flexibility and growth mindset.

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become more flexible and resilient.



## **Stretching and expanding your Comfort Zone** Enhance behavioral and cognitive flexibility based on personal preferences

# Experiential, self-paced coaching program with 21 **real-life missions** designed for each personality type to progressively and safely help them



### What is Quest and why is it useful?



After training courses, only 20% of people actually apply anything of what they've learnt and they remember around 5% of it after 30 days. Why is it so hard to remember? Because we are all habit machines. Habits save us energy, because they don't consume much brain power. Some habits are useful, keeping us safe or saving us time. But habits can be really limiting, stopping us experiencing new things. Preventing us from realising our full potential:

- Most of us only use 1/10 of our personality. 90% is waiting to be unlocked.
- On average, people only use 22% of their potential behaviours.
- The brain is 2% of our body weight but uses 20% of our energy resources. No wonder we are drawn to habits to conserve brain power.

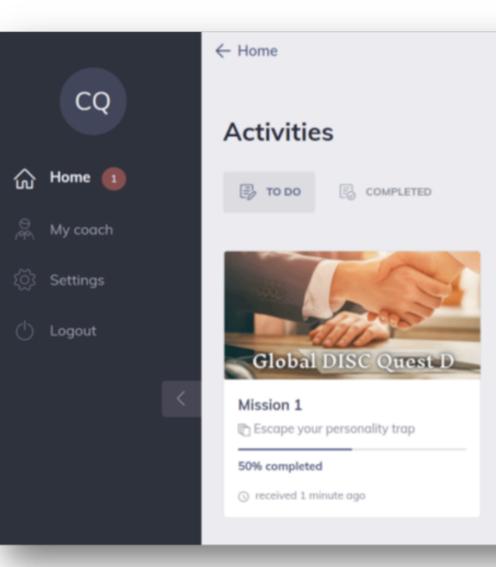


### Welcome to your Quest!

So many people wake up every day with that aching feeling of underachievem realisation that they're not quite living their life to the full. We have zero contro our lives but we have 100% control over the breadth and depth of it.

For most people getting out of the comfort zone means they need to be more active, social and adventurous. I believe you have no issue with these, that is *your* comfort zone. So what happens if you do something different, something out of your character? Let's find out!

You will enjoy it...most of it, not everything...but that is the point. You will interact with a lot of different people, you'll experience new things and you will never know what the next mission will be!



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l over the	length of	

	CQ	← In progress Escape yo	our personality trap	
ଜ	Home 📵	Steps	Title	Last update
		$\bigcirc$	What is Quest and why is it useful?	completed on Apr 28, 2023
		2	Mission 1 50% completed	lost input on Apr 28, 2023
		•	Mission 2	planned for after completing previous step
		•	Mission 3	planned for after completing previous step
		0	Mission 4	planned for after completing previous step
		•	Mission 5	planned for after completing previous step
	ICQ Global	•	Mission 6	planned for after completing previous step

What is my mission	n?	
Next week send all y	our emails/text messages without a	ny emojis.
SECTION 3		
Reflective question	s	
Have you lost any po	pularity? Have you been asked wha	it happened?
What did you think a	bout when you sent the messages v	without emojis? Did it feel wrong?

# About the Coach

**Coach Profile + Reviews** 



### **VASO VARDAKI** At a glance



- 18+ years of professional experience
- **7 years** in leadership roles
- Senior Practitioner Coach -Accredited by EMCC
- PCC Level ICF Professional **Certified Coach**
- Licensed **Partner** of **ICQ Global**
- ICF PCC Marker Assessor
- Certified Team Coach
- Certified Canfield Trainer
- MSc in Business Administration
- MSc in Human Communication
- Executive & Mentoring Niche (GAC)
- Author of the Greek book

"Truth or Dare"

(published 2021)

### **My Philosophy**

My Vision is contribute to building organizational cultures in which people can work with inspiration, joy and trust, while they bring out their best.

Leadership is not a job description but a way of living and mindset. It is a skill that can be cultivated and a muscle that can be trained.

### **Coaching Experience**

**1800+** Professional Coaching Hours with executives, entrepreneurs and leaders (Languages - Greek, English)

### **Topics of Specialization**

- + Leadership Development + Building High Performing Teams + Communication
- Public Speaking **†**Delegation **†**Feedback **†** Change Management
- ★ Female Leadership ★ Work-life balance ★ Building New Cultures





 $\star$  Impactful decision making  $\star$  Sales  $\star$  Emotional Regulation  $\star$  Time management

# Client Reviews







### \*\*\*\*

"Within just 3 months of working together I managed to move on to my next step which was a job promotion from store manager to area manager. I managed to move forward professionally and at the same time have more free time with my family."

### $\star\star\star\star\star$

"Vaso is an amazing coach that promotes the advantages of listening, owning responsibility of performed actions and always focusing on the big picture, aspects that sometimes are missed when dealing with day-to-day struggles in this role. I strongly recommend her as a coach and I believe that an experience like this helps contour the way forward especially because she focuses on practical frameworks that help leaders in taking action differently with perspective and the desired result in mind. It has been an honor and I have learned a lot crossing paths with Vaso."



### \*\*\*\*

"Vaso is real specialist in her area of expertise. It has been a pleasure working with her and following her coaching guidance. Through the sessions that we had I got a better understanding of my professional values, strong and challenging points. Together we created a toolkit of support techniques and mechanisms that I can use even after our coaching journey was over."



### $\star\star\star\star\star$

"My collaboration with Vaso came at the right time. She is a great person and professional who has helped me become not only a better leader but also a better person."

# References

The multi award-winning portfolio of solutions have been used by Fortune 500 companies, government agencies, European Parliament, universities and global business in 40 countries through a network of licensed partners.



# **KNORR-BREMSE**



















# Global DISC







"Global DISC is a powerful tool for Intelligent Leaders to leverage personal and cultural differences for competitive advantage, to enable trust and to build high-performing teams at home and globally."

John Mattone, the #1 Authority
Marshall Goldsmith - Only
on Intelligent Leadership and the
World's Top Executive Coach,
Steve Jobs' former coach
world.



LOTUS AWARDS WINNER 2020 INNOVATION "Bridging the gap between our intention and the actual impact on others is the foundation of great leadership. Global DISC makes this process clear and highly actionable."



# Contact Details

# For our next appointment reach out at:

- +357 99 868 294 • Tel:
- Email: info@vasovardaki.com
- Booking link <u>CLICK HERE</u>



